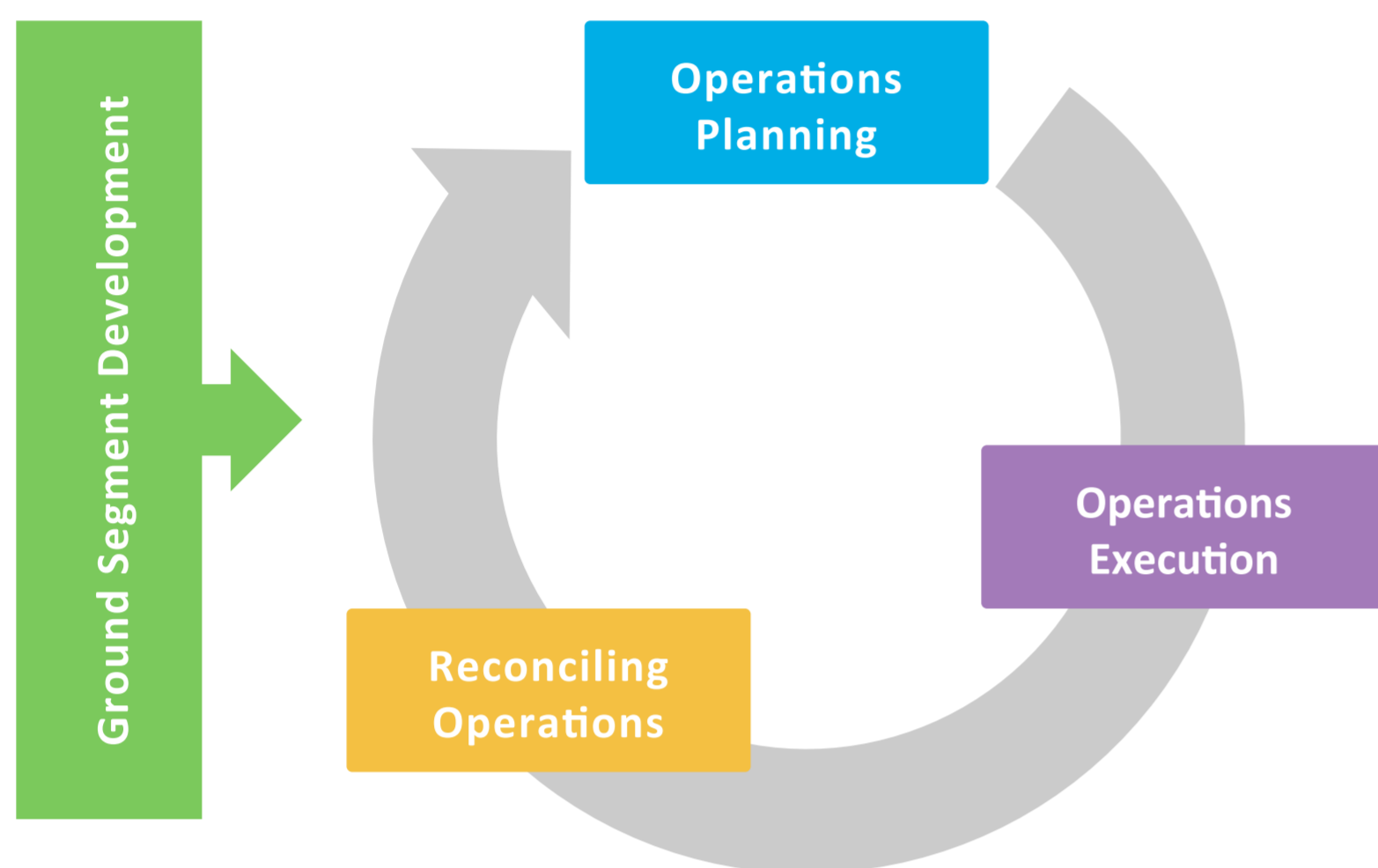


WaveOps is a web-based collaborative platform, based on Apache's Wave in a Box, allowing real-time communication and offering an advanced and extensive capability to integrate with other tools.

The purpose of WaveOps is to provide the users with a common platform for collaboration and information exchange, which is closely connected to and integrated with the information source.

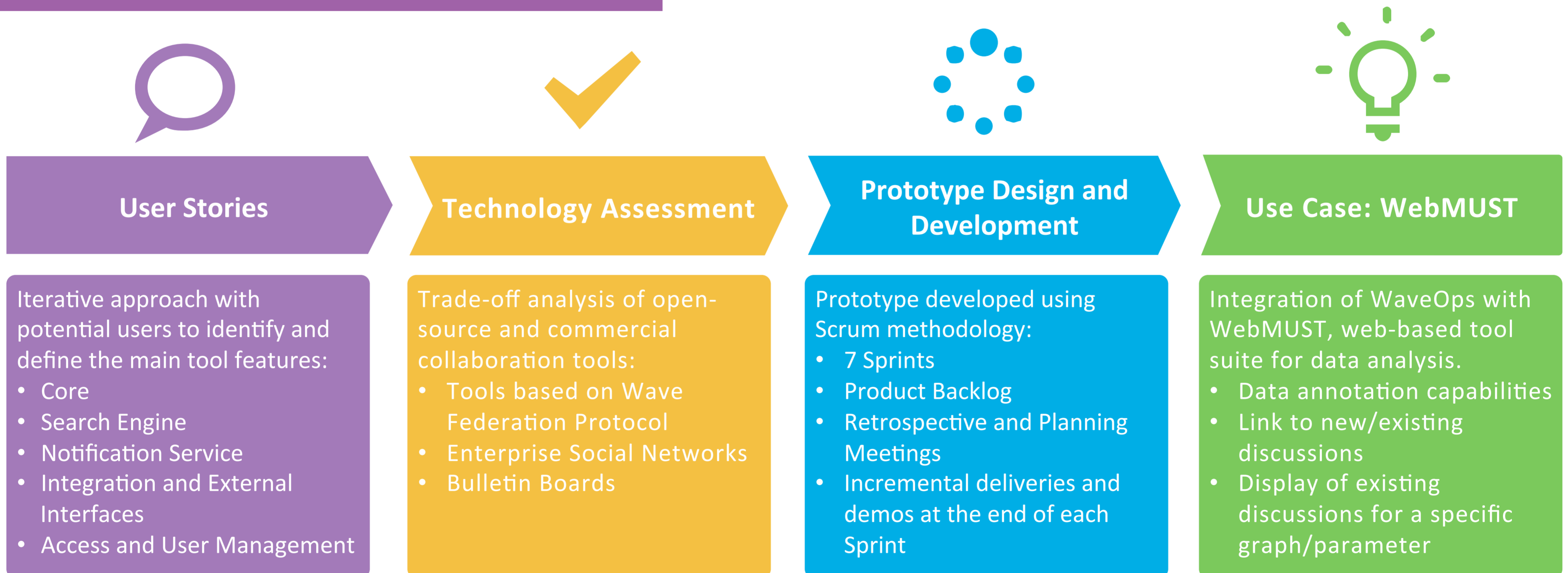


The Problem: Sharing Information



- Development and operations activities are based on complex interactions between teams
- Large number of communication means and tools:
 - Email, reports, minutes
 - Meetings, teleconferences
 - Web-based tools
 - System specific offline tools
- Knowledge is spread across different repositories in a number of different formats or not recorded at all
- Retrieval of consolidated information is difficult

The Process: Research and Prototyping



The Solution: WaveOps

The WaveOps prototype is based on **Wave In A Box**, an Apache's open source project.

Key Points of the design:

- **Metadata**, set of technical information describing the context of a discussion
- **Dependency Inversion**, allowing discussions to be created and augmented from the information source

